MOHIT Assistance Online Community & Collaboration Tool
Powered by The HIT Community

Introduction and Welcome:
Nancie McAnagh, MSW
Center for Health Policy
MO HIT Assistance Center

Presenter:
Michael Levinger
President, CEO, and Founder
The HIT Community
Before we begin...

- Phone lines are now muted

- Find this or any previous webinar, go to http://www.EHRhelp.missouri.edu click on Webinars
MO HIT Assistance Center

Missouri’s Federally-designated Regional Extension Center

- University of Missouri:
  - Department of Health Management and Informatics
  - Center for Health Policy
  - Department of Family and Community Medicine
  - Missouri School of Journalism

- Partners:
  - EHR Pathway
  - Hospital Industry Data Institute (Critical Access Hospitals)
  - Missouri Primary Care Association
  - Missouri Telehealth Network
  - Primaris
Vision

Assist Missouri’s health care providers in using electronic health records to improve the access and quality of health services; to reduce inefficiencies and avoidable costs; and to optimize the health outcomes of Missourians
What is our role?

- For providers who do not have a certified EHR system - We help you choose and implement one in your office
- For providers who already have a system - We help eligible providers meet the Medicare or Medicaid criteria for incentive payments
MO HIT Assistance Center
Now Serves
Large Practices & Specialists

- Contact MO HIT Assistance Center for details and pricing
CME & AOA Credit
Now Available

- Instructions provided after today’s presentation
Disclosures

The Office of Continuing Education, School of Medicine, University of Missouri is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The Office of Continuing Education, School of Medicine, University of Missouri designates this live Internet educational activity for a maximum of one AMA PRA Category 1 Credit™. Physicians should only claim the credit commensurate with the extent of their participation in the activity.

The learning objectives of this live Internet educational activity are:

- Choose an appropriate electronic health record for the practice, create a change team, redesign practice workflow and successfully implement transition to electronic records.
- Appropriately track quality measures in electronic health records and to create accurate reports of quality indicators; physicians will understand how to use indicators to improve patient outcomes.
- Identify potential privacy and security issues in individual practices that are utilizing electronic health records and provide tools for practices to use to assess their security measures to see if they are appropriate.
- Measure and track the way individual practices are reporting on the meaningful use requirements in the federal HI Tech Act; understand additional clinical reporting requirements contained in meaningful use phases two and three.
- Appropriately design and implement patient portals for patients to access their health care information and learn how to better take care of their health conditions.

The planning members and presenter for this activity have no commercial relationships to disclose.
Disclosures

This regional extension center is funded through an award from the Office of the National Coordinator for Health Information Technology, Department of Health and Human Services Award Number 90RC0039/01

Cerner and the University of Missouri Health System have an independent strategic alliance to provide unique support for the Tiger Institute for Health Innovation, a collaborative venture to promote innovative health care solutions to drive down cost and dramatically increase quality of care for the state of Missouri. The Missouri Health Information Technology Assistance Center at the University of Missouri, however, is vendor neutral in its support of the adoption and implementation of EMRs by health care providers in Missouri as they move toward meaningful use.
Today’s Agenda

- DCS Overview
- The Power of Online Collaboration
- MOHIT Assistance Center Community Strategy
- Try it out!
- What to expect
- Q&A
Introduction

Digital Collaboration Solutions (DCS) builds, deploys and manages enterprise-class, online collaboration solutions for healthcare.

Exploiting the power of online collaboration and delivering real ROI.
5 Million Healthcare Workers Face Many Challenges

- Care Quality
- Care Delivery
- Costs
- Reimbursements
- Technology

Diverse Communities
- Doctors/Nurses
- Urban/Rural Medical Staff
- Administrators

Change is Happening Now

Impacts Everything & Everyone

Processes Care Practices Business Models

Support Needed

Information Resources Networking Training | Support

Relevant Actionable Accessible Cost Effective
Create & manage collaboration solutions for clients

Manage a public, sponsored national community
The HIT Community

Advisory Services

Data Analytics
Integrated Collaboration Architecture

Community Collaboration
Actively Managed
Multiple Groups
Integrated Content

Group Collaboration
Affinity Groups
Dynamic
Multi-point Connections

Project Collaboration
Project Management
Milestone Driven
Multiple Practices

Public
National Communities

The HIT Community
HEALTHCARE BUSINESS ISSUES
FREE
ACTIVELY MANAGED

Integrated Best Practices Repository
Clinical
Healthcare Management
From Leading Experts

Electronic Health Records

Integrated Data Analytics
Healthcare Performance Measures
Healthcare Management
From Leading Experts

Customer Relationship Management System

Integrated Learning System
Education for Improvement
Tied to Performance Measures
From Leading Experts

Digital Collaboration Solutions

May 2012
Confidential
We Are Online

- We have 5 billion mobile subscribers in the world
  7 in 10 adults worldwide.
- 96% of people under 30 are on a social network.
- 9 out of 10 adults trust recommendations from friends and virtual strangers than any other source.
- Doctors, nurses, patients, and healthcare advocates are online. They are interacting. They are driving change.
Power of Collaboration & Community

- Knowledge is Power.
  - Social learning
    - Encompasses communities, groups, sharing, and collaboration.
    - Individuals, organizations, and practices.
  - Social networks
    - Interpersonal relationship based.
  - Community
    - Issue/goal based without prior relationship needed.
    - Come for content. Stay for the community.
  - Groups & Discussion Forums
    - Knowledge repository
    - Interactive private or public discussions
Accelerate Provider Adoption of Imperative Healthcare Changes through Online Collaboration & Social Learning

- Connect with peers, experts, thought leaders
- Workgroups, projects
- Q&A, idea generation
- Tools, docs, forms
- Best practices development & sharing
- Private & public
- 24/7 access, learning

Educate & Motivate Staff

Acquire & Retain Patients
- Patient Care Delivery
- Quality Improvements
- Practice Better Medicine

Run a Sustainable Business

Effectively Use Technology
MOHIT Assistance Community Strategy

- Support providers in effectively adopting HIT
  - Accelerate achievement of Meaningful Use
  - Support all state providers
  - Educate on important topics
  - Build upon early adopter success to support broad adoption

- Share important resources, tools, and connect Missouri providers with each other to achieve success.

- Bring together all statewide HIT partners, influencers, and constituencies through collaboration & community of practice
Your Community Managers

- The MOHIT Assistance Team
  - Dr. Lanis Hicks
  - Nancie McAnaugh
  - Abhi Ray

- DCS/The HIT Community
  - Alicia Staley – Community Manager
  - Rachel Amato – Member Services & Producer
Community Benefits

- Benefits for Missouri Providers
  - Interactive. Inspires and builds trust.
  - Share success stories, videos, tools, milestones, documents, Q&A, discussion forums, data, important news, “live from” communications, etc.
  - Connects Missouri on tactical and strategic healthcare initiatives.
  - Continuous communication between meetings. Member to member. Member to advisors and implementation specialists.
  - Strengthens knowledge repository & accelerates learning and action throughout the state.
  - Helps providers get things done!
Try it Out!
Community & Industry Posts

USDA Announces New Awards for Rural Health
Date Posted: July 3rd, 2012
On June 6th, the USDA announced 52 projects will receive approximately $14 million for Telemedicine and Distance Learning programs. These grants will help improve access to rural health.

CMS publishes updated FAQ for Eligible Providers
Date Posted: June 28th, 2012
CMS posted an updated FAQ for Eligible Providers to clarify the use of EHR solutions certified for Hospital settings. Here is the FAQ from CMS's website: Question: Can an EP...[...]

(don't let this be you): Alaska Medicaid Settles HIPAA Security Case for $1,700,000
Date Posted: June 26th, 2012
Theft of a 'thumb drive' that POSSIBLY contained PHI revealed a lack of privacy policies and procedures.

REC Vendor Partners

Group 1
Cerner
eClinicalWorks
e-MDs
Greenway
McKesson
Pulse
SuccessEHS

Group 2
NextGen
VITERRA
See the savings available to you as a REC Participant through the Associated Purchasing Services

Connect with Us!

Join the JumpStart Collaboration

EHR JumpStart Series

The MOHIT Assistance Center's EHR JumpStart is a monthly series of one-hour webinars designed for providers and healthcare practitioners who are interested in transitioning to an electronic health record system (EHR) and attesting to meaningful use in 2012. The six-part webinar series covers important topics on selecting, evaluating, purchasing, implementing, and effectively utilizing an EHR solution. If your organization is thinking about an EHR, this is a must-attend educational series.

Get JumpStart Details >>
Download Past Webinar Slides >>
Join the Collaboration Group >>
Keep up to date on events, news, and connect directly to all MOHIT Members
Update your profile and connect with others through FRIENDS.
MO HIT Jump Start Series

The Missouri HIT Assistance Center’s “EHR JumpStart” is a monthly series of one-hour presentations designed specifically for providers who are interested in making the transition to an EHR and attesting to meaningful use in 2012. Each of the six Webinars is held at noon, every third Thursday of the month.

This group has been established to support collaboration before, during, and after each monthly webinar session. The JumpStart Group is the place to find presentations and exchange relevant documents with other participants. Join the group to discuss hot topics and explore best-in-class EHR solutions with others on the EHR journey.

Your email status is No Email (Get email updates)

Connect with us!

Margalit Gur-Arie is a founding partner at EHR Pathway and a consultant with the Missouri HIT Assistance Center concentrating on EHR selection and implementation methodologies. Connect with Margalit and ask her a question!

Why Connect with us?

Collaborate with leading experts in the HIT industry. Discuss relevant topics for your practice and learn how to improve your practice or healthcare organization and collaborate with the team at the Missouri HIT Assistance Center.

Get Started!

Here’s 2 quick things you can do right now to get started on a path of collaboration and education:

1. Update your profile: Once you’ve signed up, make sure to fill out your profile.
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Documents List By Category

- Implementing an EHR (5)
  - Uploaded by Alicia C. Staley on 5/1/2012
  - Uploaded by Alicia C. Staley on 5/1/2012
  - Uploaded by Alicia C. Staley on 5/23/2012

Get Started!

Here's 2 quick things you can do right now to get started on a path of collaboration and education:

1. Update your profile. Once you've signed up, make sure to fill out your profile.
2. Ask a question or post a comment. Read through the posts in the group. Find a topic that interests you? Join in the discussion. Have questions? Post them in the group.

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Post a question or answer on one of the forums!
What to Expect in the MOHIT Assistance Community

- Webinar information and supporting materials
- News and articles on important MOHIT and Missouri Healthcare initiatives such a HIE, Security, Privacy...
- Interviews with Missouri providers
- EHR Mentor Group – learn from others and ask questions!
- More forum discussions
- EHR vendor updates and EHR group discussions on a national and state levels
Questions & Answers
Your Phone Line is Now Open!

- Click on the “hand” on your computer to ask a question & press * 6 to unmute your phone.
To Receive CME Credit

1. Go to: http://www.EHRhelp.missouri.edu

1. Click on Webinars on our home page

1. Look for today’s Webinar title

2. Download pdf or complete online questionnaire

1. Submit or fax completed questionnaire to 573-882-5666 by: Friday, July 13th, 2012
To Receive AOA Credit

1. Go to: http://www.EHRhelp.missouri.edu

1. Click on Webinars on our home page

1. Look for today’s Webinar title

2. Download pdf questionnaire by Friday, July 13th, 2012

4. Mail or fax completed questionnaire to the American Osteopathic Association
Upcoming Advanced Webinar:

August 9th
Disaster Recovery & HIT: A Lesson from Joplin

Dr. Debra Davidson
Thursday, August 9, 5-6 pm CDT
For More Information:

- Website: [http://ehrhelp.missouri.edu](http://ehrhelp.missouri.edu)
- E-Mail: EHRhelp@missouri.edu
- Phone: 1-877-882-9933